

JOSEPH ALAN LESTER
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Executive Statement:

-Seeking opportunity to utilize analytical skills in SAS Programming, Business Analyst, Quality Control, Statistical Analysis, and Engineering areas.

PROFILE:

- Nine years with financial Companies (Associates and Citigroup) as SAS programming and business analyst.
- Nineteen years with Ford Motor Company (statistical analysis functions, SAS programming, supervision, receiving, and inspection)
- BSBA from Indiana Wesleyan University
- Published author on SPC
- Place "OIC" during managers absents.
- Having supervised over 100 union workers for Ford Motor Company.
- Received highest rating during service time in Army.
- Lead Kaizen teams performing 5s and lean manufacturing practices.
- Six Sigma processes

HARDWARE & SOFTWARE SKILLS:

HARDWARE

-IBM PC,MSDOS,HP 720,HP-UX,SUN-UX,AIX Mainframe

SOFTWARE

-Statgraphics,SAS,Oracle,Harvard
Graphics,FlowchartingIII,Excel/Lotus,SpreadSheets,Word,ABC Flowcharter,Cognos,
Power Play

EXPERIENCE:

Citigroup CBNA, Irving, Texas June2006-Present
Business Analyst/SAS Programmer

- Monitor monthly SAS production processes, modify programs when needed per users requests and per production environment.
- Placed as manager over COB test for TNC mainframe system and project production changes(COB run was success).
- Managed Gap Analysis between three different sources to assess differences and root cause
- Validate monthend Flash Report for end users using other sources.
- Assisting and oversee moves of production programs from Mainframe to Unix(Data Warehouse).
- Run, verify, and publish monthend reports from COGNOS to end users and upper management. Presently being trained to act as COGNOS support for end users.
- Overseen production month end jobs runs.
- Issued STR's/SIR's for modifying of production code and flat files on both mainframe and Unix production systems.
- Been placed as "OIC" during my manager's absents.
- Improve documentation on running monthend and adhoc programs.

Paoli Furniture Inc. Orleans, IN Dec2005-June2006
Quality Technician
-Quality Technician for desk plant assigned to finish color and general process improvements.

Boston Scientific, Spencer, IN July2004-Dec2005
General Labor Operator
-Knowledge of lean manufacturing

The ASSOCIATES/Citigroup, Las Colinas, TX 1998-July2003
SAS Programmer
-Operate SAS on Unix platform with Hummingbird interface, Mainframe, PC.
-Usage Unix-90%, Mainframe-5%,PC-5%
-Setup processes where files were merged with external flat file, merged with master file, create flat file to be encrypted and sent over unsecured line to outside vendors for analysis.
-Developed adhoc programs, maintaining, and running SAS programs for all areas supported by Operations Analysis(customer service, fraud, marketing).
-Monitored monthend process and generated flat files and reports to end users.
-Assisted in identifying fraudulent activity of \$1.2 million yearend 2002.

RHI CONSULTING, Newark, NJ 1997-1997
SAS Programmer
-Wrote adhoc programs, maintained, and ran production SAS programs for M/Mars, Inc. in Hackettown, New Jersey on mainframe platform.

ASSOCIATES, Las Colinas, TX 1996-1997
SAS Programmer
-Wrote and maintained SAS programs on HP-UX, Sun-UX, and Mainframe, with some interfacing of data through an Oracle database.

FORD MOTOR C., Bedford, IN 1978-1996
Statistical Analyst/SAS Programmer
-Designed and developed reports for departments showing control, downtime, defects and rates. Downloaded data from Oracle to a flat file, then imported to SAS by identifying the flat file. Utilized SAS on HP 720 under HP-UX and an IBM PC running MS/DOS.
-Provided SPC, DOE, JIT and engineering support for all facets of plant operations, including current and new machine processes.
-Troubleshooter for the SPC terminals on production floor. Resolved problems such as component part contamination. First-run yield results were up to 98% from 62%.
-Developed and implemented updated computerized Real-Time SPC system for the production floor, including analysis, costing and installation of hardware and software.

- Created changes in a manufacturing process producing first-run yields of 99% and cost savings of \$210,000.
- As Supervisor, was responsible for production line of three shifts of 100 employees, producing over 10,000 parts per eight hour shift.

CONSULTANT

1993

- Hired by consulting firm to provide SAS programming for Reliable Casting.
- Developed programs to analyze experimental design to standardize process settings. The project included formatting raw ASCII files for SAS imports, writing SAS language to comply with multiple SAS raw data files, and writing SAS programs to run variations of different analysis.
- Program was imported from the files and raw data stored in five different flat files. Upon execution, program queried the flat files and imported only the data to be used in the analysis. Project executed 24 different types of analysis.

MILITARY SERVICE:

UNITED STATES ARMY

1974-1977

Motor Pool Supervisor, Spec. 4. Received highest possible rating on final review. Served in National Guard 1978-1979. Honorable discharge.

EDUCATION

Indiana Wesleyan University, Marion, IN
B.S.B.A. in Business Administration.

Company-sponsored training courses:

- Fundamentals of the UNIX System
- SAS Basic I & II; SAS Programming
- Design and Analysis of Experiments
- SPC for Short Production Runs
- Process Improvement Through Design of Experiments
- Reliability Repeatability of Machines
- Machine Acceptance Using Statistical Methods
- Dr. Deming's Seminar "Quality, Productivity and Competitive Position"

PUBLICATION

Lester, Joseph A. "Statistical Process Control and Machine Capability in Three Dimensions." Quality Engineering Journal Vol. 7, Number 4 (June 1995): 779-796.